

Auto Appraisal Network, Inc. 23986 Aliso Creek Rd. Ste. 204 Laguna Niguel, CA 92677

Auto Appraisal Network Privacy Policy

Effective January 1, 2017

Our Commitment to Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

The Information We Collect:

This notice applies to all information collected or submitted on the Auto Appraisal Network website. On some pages, you can order services, make request for information, and register to receive materials. The types of personal information collected at these pages are:

Name Address Email address Phone Numbers Vehicle Information Purpose of Request Military Status

On some pages, you can submit information about vehicles owned by other people. For example, if you request a pre-purchase inspection you will need to use the zip code where the vehicle is located so that a local appraiser can contact you about the Pre-Purchase Inspection, you will need to submit the sellers zip code. In this circumstance, the types of personal information collected are:

Name Address Phone Number Vehicle Information

The Way We Use Information:

We use the information you provide about yourself when placing a request only to complete that request. We do not share this information with outside parties except to the extent necessary to complete that request.

We use the information you provide about someone else when placing a request only to route the request to the closest appraisal to the vehicle. We do not share this information with outside parties except to the extent necessary to complete that request. We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

We use non-identifying and aggregate information to better design our website and to share with advertisers. For example, we may tell an advertiser that X number of individuals visited a certain area on our website, or that the inquiry was for Y number of watercraft and Z number of Hot Rods, but we would not disclose anything that could be used to identify an individual.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

Our Commitment to Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Our Commitment to Children's Privacy:

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

How You Can Access or Correct Your Information

You can access all your personally identifiable information that we collect online and maintain by contacting our central office by phone or email. This information is only provided to the person identified in the original request. We use this procedure to better safeguard your information.

You can correct factual errors in your personally identifiable information by sending us a request that credibly shows error.

To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

Secure Online Checkout

We currently do not collect or accept payment through our website, nor do we plan to in the future. If you have paid for appraisal services by credit card, the credit card information must be provided directly to the onsite appraiser or contact the head office by telephone.

Your Appraisal Report

We will only release your appraisal report to you. For the purpose of verification an insurance company or financial institution may contact us with the appraisal number located at the bottom of the report, with that information we can validate the information they provide us, but we will not provide information they do not have.

How to Contact Us

Should you have other questions or concerns about these privacy policies, please call us at (949) 387-7774 or send us an email at Info@AutoAppraisalNetwork.com